

Every day, Marcone supports commercial kitchen service companies in keeping their clients' operations running smoothly. Our extensive inventory of reliable OEM parts, combined with same-day shipping and industry-leading flat-rate ground delivery, makes us the partner you can count on to quickly source the parts you need and minimize equipment downtime.

Let us help you keep the heat on in every kitchen you serve!



# TAILORED CUSTOMER SUPPORT

Count on Marcone for customer support tailored to your needs, along with an expansive OEM inventory to support your business.



#### FLAT-RATE NEXT-DAY AIR SHIPPING

With distribution centers nationwide, Marcone offers next-day ground delivery to 93% of the United States and 100% second-day delivery.



# FLAT-RATE GROUND DELIVERY

Smart warehouse technology lets us ship 99.5% of parts on the same day for orders placed before 5 p.m. local time. And, you'll pay a flat shipping rate, regardless of how large your equipment is, how far it needs to travel or how quickly you need it.



# **120-DAY RETURN POLICY**

Marcone features credit and no restocking fee on returned parts returned within 120 days.



# ONE-STOP SHOPPING

Marcone sells more than kitchen repair parts. We also distribute parts for the

appliance, HVAC, plumbing and pool/spa industries.

**OUR STATS** 

REGIONAL DISTRIBUTION **CENTERS IN MOST MAJOR METRO AREAS** 

**LOCAL BRANCHES** 

5 P.M SAME DAY SHIPPING FOR ORDERS PLACED **BEFORE 5 P.M.** 

**MILLION SQUARE FEET** OF WAREHOUSE SPACE

#### 24/7 LOCKER PROGRAM

Our locker access program ensures you can retrieve or return your orders placed during business hours at any time, day or night, according to your schedule.



# **DOORDASH**

For ultimate convenience, we offer DoorDash delivery within a 30-mile radius of your local Marcone branch, bringing the parts directly to your location.

#### A WORD FROM OUR CUSTOMERS

"Marcone has distinguished itself as the answer to the pressing problems faced by the market we all serve. Marcone's extensive warehouse footprint puts critical parts closer to more customers, avoiding transportation delays and costs that plague our industry. Marcone's efficient use of technology ensures the right parts and the right quantities are in the right location to shorten equipment maintenance and repair cycles that have been disrupted by legacy methods that simply haven't kept pace."

Mike Berman

Chief Operations Officer Day & Nite Family of Businesses

"Marcone epitomizes true partnership. In an industry where service companies often feel overlooked, every interaction with Marcone is refreshingly positive. Their regional team members come from our side of the industry, so they grasp the unique challenges we face."

**Tommy Eichenauer** Sales Market Manager Tech 24

# **BRANDS WE CARRY**

























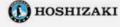


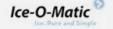








































# FAST. EASY. DONE.

You're Going to Like Doing Business with Us!

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